**TERMS AND CONDITIONS**

(INTERNET SERVICES PROVIDER)

1. Submission of shop drawings (installation of poles)
2. Poles will be identify in drawing (installation of cameras / street lights)
3. Cameras will be installed to cover the society. (Show in drawing)
4. Submission of submittal for CCTV cameras for management approval.
5. Operation / Maintenance of vigilance room responsibility of service provider.
6. Internet service complaint will be attend and resolve time will be confirm (service provider)
7. Providing of space for internet / CCTV room is responsibility of the Society.
8. Construction of service room / CCTV room will be responsivity of service provider.
9. Operation maintenance of Control room (internet / CCTV) will be responsible of service provider
10. Providing and installation of LED screens is responsibility of service provider for vigilance cameras.
11. Prior approval from the management required for depute Maintenance Staff and their Bio data and CNIC will be provided to the managements.
12. Deputed staff resolve the complaint for the society member only.
13. Charges for the utilizing of a: Television b. Telephone. c: Internet will be provided to the management.
14. Vigilance recording back up time / record time (Min 6 months)
15. All infrastructure and system installed will be the property of Society.
16. Separate Electric meter must be installed for control room and service provider will be paid the electricity charges.
17. No claim will be acceptable in case of any dispute arises in future.
18. Society has right to Fire the service provider at any time.